

Based on survey results report generated on 03/19/2014

Raw reports can be found at:

\\Lapis\its_ccd\$\Deliverables\ORCA\BCMA\ClassSurveyResults\

1. Respondents by site

UWMC..... 541
 HMC 612

2. Class length

Too Short 48
 Too long 59
 About right..... 1007
Conclusion..... 90% were positive

3. Please rate your instructor in the following categories

Well prepared

Disagree strongly 15
 Disagree..... 5
 Agree..... 233
 Agree strongly 886
 NA 3
Conclusion..... 98% were positive

Knowledgeable about material

Disagree strongly 14
 Disagree..... 2
 Agree..... 227
 Agree strongly 899
 NA 3
Conclusion..... 98% were positive

Flexible - able to accommodate needs of different students

Disagree strongly 15
 Disagree..... 5
 Agree..... 260
 Agree strongly 850
 NA 17
Conclusion..... 98% were positive

Stated objectives clearly

Disagree strongly 14
 Disagree..... 4
 Agree..... 233
 Agree strongly 898
 NA 3
Conclusion..... 98% were positive

Manged time well

ILT Class Survey Results

Barcode Medication Administration (BCMA)

Disagree strongly 16
 Disagree 17
 Agree 241
 Agree strongly 867
 NA 3
Conclusion..... 96% were positive

Allowed time to practice content

Disagree strongly 14
 Disagree 28
 Agree 250
 Agree strongly 849
 NA 4
Conclusion..... 96% were positive

Answered Questions clearly and thoroughly

Disagree strongly 15
 Disagree 10
 Agree 255
 Agree strongly 850
 NA 4
Conclusion..... 97% were positive

4. Since completing this class, I feel confident using the ORCA functionalities that I learned.

Disagree strongly 8
 Disagree 38
 Agree 560
 Agree strongly 515
 NA 5
Conclusion..... 95% were positive

5. Please rate your overall satisfaction with this course

Very Dissatisfied 5
 Dissatisfied 24
 Satisfied 772
 Very Satisfied 338
Conclusion..... 97% were positive

6. There should be more focus on

Total responses.....	444
Did not respond.....	719
Free text responses provided by learners (similar responses were combined).	
Request for more specific unit practice	74
Requests for Troubleshooting	23
Concerns about insulin.....	11
Bolus	6
Unit Workflow	6
Emergency Med Admin	4
RT examples (more).....	3
Common mistakes.....	3
What if scenarios.....	2
Separate RT from RN.....	1
Work arounds	1
Safety	1
Blood products	1
Good focus/Great/Complete.....	44
Nothing/none/nada.....	61
Informative	3
Short and sweet	2

7. There should be less focus on

Total responses.....	298
Did not respond.....	865
Free text responses provided by learners (similar responses were combined).	
How to scan/hit the button.....	14
PowerPoint slides at beginning	13
Drugs I do not use	1
Practice scenarios.....	1
Technical.....	1
How to open applications	1
Good/great/fine/perfect.....	27
Nothing/none/nada.....	50
Seemed appropriate.....	2

8. We would greatly appreciate any comments or suggestions you might have.

Total responses.....	359
Did not respond.....	804
Below are a sampling of free text responses provided by learners to this question. They were picked from a Curriculum Development/Education perspective.	
Requests for Workflow	5
More hands on practice.....	7
Class too long	1

Specific feedback

These were copied and pasted and not altered.

1. The content and execution of material was perfect. All the content will be reinforced when applying it to our everyday work environment.
2. Well presented class, but I have used barcode admin before so it was easy for me.
3. This is my second class as I will be an expert user. Both times I have had participants who have a lot of clinical questions and take away from the actual BCMA education. Staff should be prepared that this isn't about clinical decision making.
4. Would like a follow up course after using program for a month or two.. Just to fine tune.
Thanks
5. Lots of information covered in a hurried way in a 2 hour class.
6. Involved respiratory aspects nicely.
7. I thought this class was concise and applicable. It is helpful to have a nurse talking about the application as they understand more thoroughly how we actually practice. This instructor was clear and confident and spoke well. Overall the class was great.
8. Good info! I think barcode practice sessions on our unit will be helpful to accommodate for each workplace flow.
9. Just a friendly suggestion even though it will not bring any change... sufficient staffing & hiring staff who cares about pt are the key to improving pt care and having better health outcome not another computer program.
10. A lot of this information could be handled on-line (at home) and the actual scanning could be accomplished on the unit during working hours.
11. It would have been helpful to have the presentation slides for those of us that like to take notes in addition to workbook with exercises
12. It's hard for outside instructors to know the in/outs of our facility. Daria did a great job of working through some of our questions. Thanks!
13. Class should be longer to allow more practice time for RNs.
14. It would be great to have an independent study with a test-out option instead of a class during work hours which is very disruptive to work flow. Keep the class for people who don't pass the test &/or request.

15. It was a good class, for a resource team RN it will be difficult if not all the units are using BCMA, remembering which ones do/dont, and also if we do not float to the units that do use it we might forget-that is my only concern. I do think this will help reduce med errors and I am glad we are implementing this:)
16. Maybe we could do remediation classes for people who are very slow or computer illiterate, as it is frustrating to have time spent on things that are self explanatory
17. It would be nice to have more experience with patient specific situations.
18. An extra 30 minutes to practice would have been nice.
19. There was nothing wrong with the class. It was about the right amount of time and having helpers come around the unit has been helpful to practice. My only complaint is that I don't like how it is during a work shift. It has been hard to find coverage for the shift. It really breaks up patient care. One night there was no nurse to cover the the night shift charge had to take 2 patients and s day shift RN had to stay over. It would be better to have the class at the end or beginning of a shift. It's not safe for patient care during a shift.
20. Not all patient beds have computer workstations. Some you have to bring a WOW. It was stated in the class that all beds have workstations.
21. We should be able to audit the class if we have used BCMA in the past.
22. Materials did not always match what was taught during class, eg when materials are written/printed but workflow changes after
23. The class could be self directed with testing that would necessitate a need to come to a class or not depending pass/fail.
24. As a respiratory therapist, I could use a little more inhaled medications. Flolan, mucomyst
25. Please send e copy of PowerPoint
26. This was one of the most efficient ORCA training classes that I've attended.
27. Some information is not written anywhere and I may need to refer back. Where would we get that information? The process of dealing with a medication that is unscannable, is too long and I don't see busy nurses being able to do it. Need to revamp that process and make it simpler.